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Account credits cannot be applied against any promotional subscriptions or special offers (eg. free trials or gift subscriptions).

9. Payment

You agree to pay your account by the due date shown on the invoice sent to you, or, if you have agreed to pay by direct debit, secure DPS or your credit card, we will deduct the subscription price due on the same date each month until and unless you notify us that you want to stop or cancel your subscription in accordance with these terms.
10. Personal Information and Communication

You are responsible for any errors in contact information, payment information and order details that you provide to us.

11. Privacy

By purchasing a subscription, you agree to our Privacy Policy.

You agree that we can ask for any information about you in accordance with the Privacy Act and our Privacy Policy. To find out more, you can see our Privacy Policy on our website. We can change our Privacy Policy from time to time.

Some key terms of our current Privacy Policy are summarised below.

You agree that we can use your personal information for the following purposes:

(a) to provide you with your subscription;
(b) communications about competitions and other offers that we think might be of interest to you;
(c) administration purposes such as billing or to contact you about changes to your subscription;
(d) for verification of your identity and assisting you in case you forget your password or login details where these are necessary to access any of our products or services;
(e) for authorising and processing credit card transactions which you enter into online;
(f) to assist in providing the products and services requested by you, including by sending you service communications relating to the services you have opted into;
(g) to provide information to you about other websites, products and services, which we consider may be of interest to you;
(h) to identify and prevent harm to us or others, including detecting fraud, spam, data security incidents, and other harmful activity;
(i) to measure and improve our advertising and for other marketing, promotional and publicity purposes, including carrying out direct marketing, market research and surveys;
(j) to sell advertising space on our sites and ensure that you are shown the advertising and information that is most relevant to you and your interests;
(k) for any other uses that you authorise.

We may share or disclose:

(a) information that we gather, including your personal information, with our related companies;
(b) some of your personal information to our third party service providers so they can help us provide and manage our services (e.g. they help us with service functionality, customer service, billing and invoicing, and conducting research and analysis);
(c) aggregated tracking information (that is information about our users that we anonymise and combine so that it no longer identifies any individual user) and other information that does not personally identify you to third parties (such as our advertisers and partners) for business purposes such as helping with market analysis, audience profiling, marketing and advertising;
(d) non-personal information such as hashed data, click stream information, browser type and information about your interactions with advertisements;

(f) your personal information to third parties when we believe in good faith that we are required to do so by law; and

(g) your personal information to other third parties provided we have your prior authorisation.

You are entitled to access, and request correction of, your personal information by writing to NZME at Private Bag 92198, Victoria St West, Auckland 1142 or calling 0800 100 888.

12. Communication and notices

By purchasing a print subscription, you consent to receiving promotional and marketing communications via email from us, including about competitions and offers.

We can communicate with you and give you notice in writing to the most recent email or physical address you have given us, or by calling the most recent telephone or mobile number you have given us. You can communicate and give us notice by calling 0800 100 888, emailing us or by writing to us at: NZME, Subscriber Service, PO Box 706, Shortland Street, Auckland 1140.

Where we use your personal information for marketing and promotional communications, you can opt out at any time by clicking the ‘unsubscribe’ function on any electronic message or by contacting us.

13. Changes by us

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14. Changes by you

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15. Temporary Holds

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16. Stop/suspension by us
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